

Plumber/Plumbing Technician ((\$500 Signing Bonus))

Hope Plumbing - Indianapolis, IN 46205

The Role

We're looking for exceptional technicians to deliver the most efficient, highest quality customer experiences in residential plumbing repair and installation.

As a plumbing technician, you will work as part of a dynamic and passionate team to demonstrate technical competency and ensure desired sales metrics. You will diagnose and repair plumbing issues and lead customers to informed and confident buying decisions.

Responsibilities

- Complete plumbing, drain cleaning and other related in-home, service calls.
- Know how to establish customer rapport to sell the right products and services.
- Educate and assist customers in choosing the best finance options and maintenance plans.
- Understand your sales criteria and hold yourself accountable for exceeding revenue goals.
- Show yourself as professional and knowledgeable to win new referrals and repeat business.
- Work alongside customer service and dispatch to ensure the overall success of the business.
- Maintain a clean, organized job site and well-inventoried truck.
- Participate actively in all training exercises, morning meetings and retreats.
- Train and mentor apprentices to ensure quick, accurate repairs and installations.
- Be accurate and timely with invoices, time cards, curbside feedback and option sheets.

Requirements

- Licensed with knowledge of local plumbing codes and ability to make on-the-job applications.
- Proven track record in soldering, pipe threading, fixture installation, gas leak testing and repair.
- Clean, safe driving record.
- Highly organized with exceptional follow-through abilities.
- Strong verbal and written communications.
- Passionate about Hope Plumbing and loves the brand.
- High integrity with advanced social skills and ability to make solid connections.
- Strong desires to be a better technician tomorrow than you are today.
- Outgoing personality that blends well with a fast-paced, goal-driven environment.
- Competitive individual contributor who also loves to win as a team.
- Highly motivated, self-starter who's flexible and has a great attitude on life.

**Signing bonus is paid \$250 on day one and \$250 on completion of 90 days of employment.

Job Type: Full-time

Required experience:

- Plumbing: 1 year